

CITY OF CHENEY
CITY COUNCIL ACTION REQUEST

ISSUE Purchase of Click2Gov **AGENDA ITEM#** 22-021

DEPT. OF ORIGIN: Finance **DATE** 2/15/22

EXHIBITS ATTACHED OR REFERENCED: Resolution E- 997
Quote Q-53502

Council Co mmittee Recommendation Yes No None

DEPT/DEPT HEAD INITIALS	APPROVE	DO NOT APPROVE	NO COMMENT	COMMENTS
Finance	CN			

FISCAL IMPACT	EXPENDITURE REQUIRED \$ 14,744 + Sales Tax + 10% contingency	AMOUNT BUDGETED \$ ARPA Funds Funds will be added to the IT budget through the next budget amendment
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SUMMARY The City wishes to purchase Click2Gov. Click2Gov will allow utility customers to access their utility account including both billing, payments, consumption, etc. in a paperless format. Additionally, customers will be able to pay their utility bills from that site without navigation to our alternate web-payment site. Also included in Click2Gov is the ability to establish a program where customers can sign up for auto pay through Click2Gov.

There is an annual licensing cost of \$7,284 to begin in 2023. There may be an IT component for installation, a separate contract with Intrinium will follow if needed.

Purchase qualifies for using ARPA Funds. Allowable use is improving utility billing access and payments for our customers.

COUNCIL ACTION REQUEST E D: Approval of Resolution E- 997

_____ **APPROVED FOR AGENDA**

_____ **DISAPPROVED**

February 22, 2022
COUNCIL MEETING DATE

MAYOR/CITY ADMINISTRATOR