

If I am moving my home, how do I find a transporter?

- 1) Contact other homeowners you know and trust who were satisfied with the transporter they hired.
- 2) Check under "Manufactured-Mobile Homes-Transport" in your telephone directory or the internet.

IMPORTANT: If your transporter is installing your home, check with the Department of Labor and Industries to make sure your transporter is a certified installer. Call toll free at 800-647-0982 or www.lni.wa.gov/TradesLicensing/FAS.

Can the landlord of a community I am relocating to require my home to meet fire, safety or construction codes?

Yes, if the landlord follows the rules in [RCW 59.20](#) or any other related rules. [\(RCW 59.20.070 \(8\)\)](#)

Can a city or county require my home to meet fire, safety, or construction codes?

[RCW 59.21.105](#) requires cities and counties to waive fire, safety, or construction codes if the codes will be used only because a home must relocate due to closure or conversion. But, there may be other reasons for a city or county to apply their codes. Please contact the building code office in the city or county you wish to relocate before making plans to move your home. You may also wish to speak to an attorney.

Who can I contact for legal help about the closure of my manufactured/mobile home community?

You can contact the [Northwest Justice Project CLEAR legal hotline](#). If you live in King County, call 2-1-1 and ask for CLEAR help. If you live outside King County, call toll free 888-201-1040.

Who can I contact for other help I may need?

Contact [2-1-1](#) or your local [Community Action Agency](#) (click on "Need Help?") for assistance and referrals.

Please visit our [website](#) for additional legal and advocacy resources.



Frequently Asked Questions

Manufactured/Mobile Home Relocation Assistance Program

July 15, 2021

Contact Information:

Office of Manufactured/Mobile Home Relocation
Assistance
Post Office Box 42525
Olympia, WA 98504-2525
800-964-0852 Toll Free in WA; (360) 725-2971
omh@commerce.wa.gov
www.commerce.wa.gov/omh

Contact us for an interpreter or translation of this document.

How do I apply for Relocation Assistance?

Contact the Office of Manufactured/Mobile Home Relocation Assistance to request information and an application.

Who is eligible for assistance?

Tenants who owned and lived in their home at the time the closure notice was issued, and meet income guidelines ([less than 80% of the Area Median Income \(AMI\) for the county their home is located in](#)), are eligible for assistance. Tenants who live in a community closed for health and safety issues or community owner fraud are assisted first. All other assistance is on a first-come, first-served basis.

My home is a recreational vehicle (RV), travel trailer, or park model, but I live in it year-round. Am I eligible for relocation assistance?

No. Owners of recreational vehicles (RVs) and community models as defined in [RCW 59.20.030](#) are not eligible for relocation assistance.

Where does relocation assistance money come from?

Relocation assistance is a combination of fees collected when a home is purchased in a manufactured/mobile home community ([RCW 59.21.050](#)) and a portion of a community owner's annual registration with the Washington State Department of Revenue ([RCW 59.30.050 \(3\) \(b\)](#)).

Is there any money left in the program?

The amount of money available depends on the number of communities closing and is available on a first come, first serve basis as long as money is available.

What are the relocation assistance limits?

Tenants are eligible for a maximum of \$11,000 (single-section) or \$17,000 (multi-section, including a single-section with additional built living space). Community owners may receive reimbursement up to \$5,500 (single-section) or \$8,500 (multi-section, including single-section with additional built living space) for demolition/disposal of homes associated with eligible homeowners.

How does the program give out relocation assistance?

Tenants receive cash assistance as soon as they are determined eligible (\$8,000 for a single-section home; \$12,000 for a multi-section home, including a single-section with additional built living space). After certain conditions are met, owners of single-section homes will receive an additional \$3,000 cash; owners of multi-sections, including single-sections with additional built living space, will receive an additional \$5,000 cash. Commerce reimburses eligible community owners for allowable demolition and disposal costs when receive receipts, payment confirmation, and other required documentation.

What can I use my cash assistance for?

You can use your cash assistance to remove and reinstall your home in another location, find other housing that meets your needs, or demolish and dispose of your home.

What kind of costs will the program reimburse?

The program will reimburse allowable demolition and disposal costs. Contact the program if you have questions.

How long does it take to receive relocation assistance once my application is complete?

We can't estimate how long it will take because it depends on the money available in the fund and the number of eligible tenants applying.

Department of Commerce Relocation Coordination Services

A Department of Commerce Relocation Coordinator is available to assist with applications and to provide resources and technical assistance throughout the relocation process. Please call/text (360) 515-8149 to set up an appointment. The coordinator can also be reached by email at brooke.brooling@commerce.wa.gov.