

# City of Cheney Water Survey



1. **How do you view the City of Cheney's water rates?**
  - a. Too low
  - b. Just right
  - c. Too high
  
2. **Regarding the City of Cheney's Water Supply, which of the following has the most value to you as an individual or a family?**
  - a. Having un-restricted equitable access to water
  - b. Knowing that the Community has enough water to maintain fire flows
  - c. Other: \_\_\_\_\_
  
3. **Should significant water users pay higher rates for the excess water being used for irrigation?**
  - a. Yes
  - b. No
  
4. **How much would your monthly water bill have to increase to decrease your usage?**
  - a. \$4.00 per month (or \$48 per year)
  - b. \$8.00 per month (or \$96 per year)
  - c. Greater than \$10.00 per month (or greater than \$120 per year)
  
5. **If the City of Cheney had a water conservation-based rebate program, which program would most interest you?**
  - a. Replacing existing washing machines, toilets and showerheads with low-flow fixtures
  - b. Reducing lawn area and installing xeriscaping
  - c. Installation of drip and/or rain sensor systems
  - d. Free leak repair for low income residences
  
6. **Would you utilize a water audit if offered? A water audit is an evaluation of your water usage including leak detection, irrigation efficiency evaluation, etc.**
  - a. Yes, if it was free
  - b. Yes, if it was free for low income residents
  - c. Yes, for a nominal charge
  - d. No, I would not utilize a water audit

***Every respondent will be entered into a prize drawing!***

***Survey Respondent Name:*** \_\_\_\_\_

***Contact Cell Phone:*** \_\_\_\_\_

## 2019 Water Survey Results

	QUESTION 1				QUESTION 2			QUESTION 3			QUESTION 4				QUESTION 5					QUESTION 6				
	A-1	A-2	A-3	BLANK	A-1	A-2	BLANK	A-1	A-2	BLANK	A-1	A-2	A-3	BLANK	A-1	A-2	A-3	A-4	BLANK	A-1	A-2	A-3	A-4	BLANK
<b>259 from Mailer</b>	11	164	73	14	129	126	14	147	94	18	81	59	81	35	60	81	56	73	29	147	24	32	57	11
<b>32 from MayFest</b>	2	21	8	-	10	19	5	21	7	-	11	10	7	-	15	17	6	14	-	15	8	7	7	-
<b>44 Online Survey Results</b>	6	22	16	-	29	15	-	29	15	-	10	8	25	-	16	17	6	5	-	29	2	4	9	-
<b>TOTALS</b>	<b>19</b>	<b>207</b>	<b>97</b>	<b>14</b>	<b>168</b>	<b>160</b>	<b>19</b>	<b>197</b>	<b>116</b>	<b>18</b>	<b>102</b>	<b>77</b>	<b>113</b>	<b>35</b>	<b>91</b>	<b>115</b>	<b>68</b>	<b>92</b>	<b>29</b>	<b>191</b>	<b>34</b>	<b>43</b>	<b>73</b>	<b>11</b>

## General Comments

I am frustrated that our water is not well managed. Build another well, use \$ from all the new development. Our city parks look awful. The ball fields are hazardous. I don't like having family/friends visit our city anymore. Depressing & ugly

Most Important Concerns: 1- Brown colored water 3 or 4 times a year. -Unrestricted lawn watering by large apt complexes in town.

The city of Cheney has the hardest water and I have lived in Cheney for 30 years and many time to many to count the water is a very bad brown. Color and bad taste. When builders come in and build new homes ets-why can they not pay for the water because it takes away from the water supply for the existing customers. This is just not good. I think something should be done. The customers who have been here this is bad

None of this matters while we have to deal w/contaminated brown water? Stop the building permits until we have abundant clean water. Telling the citizens to flush their system is not the answer. Cheney has become the next airway heights

I would pay more for my water if I knew what improvements it was going to. Especially long term solutions such as: new infrastructure to reduce brown water, more gray water distribution (ie. Every park, major medians, etc.), reduced chemicals using newer technologies for cleaning/treating and no more fluoride please.

Get an adequate supply of water. In the summer with the water shortage every year - the city of Cheney looks very very bad

Also, I would really prefer my water to be clear than look brown. What kind of contaminants are in the pipes and for how long after the brown water Kathy Fleming 215 gregroy drive. dumb answers - Fire flow is madatory - however I would like to be able to water whenever I want to - Not on a city schedule. Quit building apartments.

There should be a martorium on new apt complexes until cheny gets more wells or water supply. Charge the mega apt complexes at a higher rate than home owners

If you keep building these multiple apt buildings we will have more water problems! We are a minimum now and our yard has not been watered for months

We need to build more wells! Developers (lg. Apt) surcharge

Why would any responsible forward thinking city allow development of harvest bluff, extension of golden hills and constant construction of multifamily units if they couldn't provide unrestricted access to water.

Cheney has had a water issue for over 100 years. Read the old Cheney Free Press. Stop! Building until the water issue is solved - no more apartments!

I absolutely blame the city of cheny for allowing such gross overbuilding that has caused our summer water shortage. I would love to see the enviromental reports on all of these apartment/housing complexes that have went up. Shame on those in charge!!

Stop the apartment building

On SSA any increase is difficult and please get something done to stop the repeated episodes of brown smelly water

Especially the businesses on 1st street that water mid-day and all day

Why does the city continue to build aboce the water supply

I am much less concerned about the items on this survey than I am with: 1. Frequent Brown water coming thru the faucets 2. Restriction on summer water usage while large apartment complexes and many single family homes continue to be built with no additional source of water. Thank you!

Allow new homes to put in artificial grass instead of forcing the to install live grass

Quit building apt complexes

Why does the city approve development when water is an issue for those who have been in cheny for years?

Don't like brown water that comes occasionally

We have a water problem- why continue to build multi-storeied apartments Per sq ft each apt building has more inhabitants than a 3 person home thefore more usage. Each apartment building also has large grass areas

Wrote "I don't understand the answers...."

How can you add 100's of new apts and dozens of houses and other buildings and not add another well.

I don't understand why you don't have a way of flushing the system. I am sickened by the dirty foul taste of the water and the dirty appearance of the water. When I'm paying you for usable water I shouldn't have to buy bottled water from the store. You are not delivering a a good quality of healthy water supply.

Stop building so many apts/houses because - so wells stopped being stirred up and causing yellow water.

Thoughts on Cheney water: I think we need another well. My husband and I must be at the end of a water line because we get more brown water than clear water. I've heard the neighbors make the same comment. I like the little bit of grass we have for the kids to play in. It gives them a soft landing if they fall. We have a low flow washing machine, toilet and showerhead. They don't work as claimed. Half the clothes don't even get wet so they don't get washed properly and look dirtier than when they went in the washer. Sometimes the toilet has to be flushed twice. I don't see how that helps with the water supply. And with the low flow showerhead it takes 30 minutes instead of a normal 10 minute shower

stop developing until our resources can sustain everyone having the water availability we had 10 years ago when we moved here. You are passing burden onto existing residents instead of wisely dealing with this problem. Have developers pay to help dig more wells/get equipment.

Water quality is bad. Brown water often. Too much new construction restricts resident water usage - setting us up to potential wildfire damage with low water