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[www.cityofcheney.org](http://www.cityofcheney.org)

City of Cheney - 609 Second Street, Cheney, WA 99004

## Post COVID-19 Utility Assistance Plan/Policy

The COVID-19 pandemic created a large number of unpaid utility receivables in both active and closed accounts. The plan will address the Washington State utility reopening guidelines as well as providing a new assistance plan for our resident customers.

Per the Governor's order, all utility customers with delinquent utilities will be notified of all assistance available and be offered a payment plan for repayment of the utilities in full.

**The City of Cheney urges all residential utility customers who were negatively impacted by COVID-19 to apply for assistance through Cheney Outreach prior to applying for the payment plan.**

### Available Financial Assistance

The federal guidelines allow ARPA funds to be used for utility assistance for bills incurred after March, 2020. **The City of Cheney Council is authorizing up to \$1,000 per customer to assist the following residential utility customers:**

1. Assistance for residential utility customers only.
2. Utility account must be in name of person living at the address.
3. Customers are eligible for assistance one time.
4. Customer must be able to demonstrate they have been negatively impacted by the COVID-19 pandemic through job loss, reduction of hours, etc.
5. Customer must be able to provide documentation (obtained from the City Finance Department) of the utility delinquency.
6. Customer must be able to provide income verification documentation to Cheney Outreach. Low-income residents that have been negatively impacted could receive a higher allocation, up to \$1,500.
7. Customers are able to receive assistance from the ARPA funds one time.
8. Cheney Outreach will be the lead agency to receive assistance applications, verify income, verify delinquency, and determine amount of award. The City will use ARPA funds to enable extended hours at Cheney Outreach Center from August 2021 - October 2021.
9. Funding for this program will end December 31, 2021.

For more information, please contact the Cheney Outreach Center at (509) 235-8900 or visit the City of Cheney's website at [www.cityofcheney.org](http://www.cityofcheney.org).

## Frequently Requested Phone Numbers

Emergencies	9-1-1
<b>Animal Control</b> , Spokane County (SCRAPS) Strays, lost pets, licensing, spay & neuter clinic <a href="http://www.spokanecounty.org/scraps">www.spokanecounty.org/scraps</a>	477-2532
<b>Building &amp; Planning Dept.</b> , 112 Anderson Rd Building permits & inspections	498-9237
<b>Chamber of Commerce</b> 7106 W Will D Alton Dr. Ste. 103B	747-8480
<b>Cheney Outreach</b> , 616 3rd Street (C & 3rd) Mons 4:00 - 6:30 p.m. Weds 8:30 - 2:00 p.m.	235-8900
<b>City of Cheney</b> , City Hall, 609 2nd Street (D & 2nd) Cheney, WA 99004, <a href="http://www.cityofcheney.org">www.cityofcheney.org</a>	498-9209
<b>Clothing Exchange</b> , 620 3rd Street (C & 3rd) Weds, noon-6 p.m.	
<b>Code Enforcement</b> Weeds, abandoned vehicles, trash, etc.	498-9334
<b>Court, Municipal</b> , 611 2nd Street Citations & parking tickets issued in city of Cheney	498-9231
<b>Elections Office</b> , Spokane County Voter registration	477-2320
<b>Finance Department</b> , 609 2nd Street (D & 2nd) Electric, water, sewer, & garbage bills; starting or stopping service	498-9209
<b>Fire Department</b> , 611 4th Street (D & 4th) <b>Emergencies</b> Business line, child car seat checks	<b>9-1-1</b> 498-9291
<b>Food Bank</b> , 624 3rd Street Open first 4 Weds every month, 9 a.m.– 11:30	235-2325
<b>Library</b> , Spokane County, 610 1st Street <a href="http://www.sclcd.org">www.sclcd.org</a>	893-8280
<b>Licensing, Motor Vehicles</b> Airway Heights Licensing Office	244-1763
<b>Light Department</b> , 112 Anderson Rd Power outages, burned out street lights	498-9230
<b>Mayor's Office and City Administrator</b>	498-9200
<b>Newspaper</b> , Cheney Free Press	235-6184
<b>Parks and Recreation</b> , 615 4th Street (C & 4th) Recreation programs, park maintenance	498-9250
<b>Police Department</b> , 215 G Street (G & 3rd) <b>Emergencies</b> Dispatch, non-emergency crime reports	<b>9-1-1</b> 535-9233
<b>Public Schools</b> , Cheney <a href="http://www.cheneysd.org">www.cheneysd.org</a>	559-4599
<b>Public Works Department</b> , 112 Anderson Rd Garbage pickup, street maintenance, snow removal, water leaks, discolored water	498-9293
<b>Recycling Facility</b> , 100 Anderson Rd Tue - Sat, 8:00 - 11:00 a.m.	343-9826

## September Recreation Programs

For more information, please contact Cheney Parks & Recreation, (509) 498-9250, [www.cityofcheney.org](http://www.cityofcheney.org)

- Sept 1: ECHO begins, Wed., 6:30am
- Sept 1: Senior Yoga, Wed., 9:30am
- Sept 2: FREE Virtual Zumba, Thurs., 6pm, [www.zumba.dance](http://www.zumba.dance)
- Sept 3: FREE Senior Light Fitness, Fri., 9:30am
- Sept 7: ABC Preschool begins, Tue., 9am
- Sept 7: FREE Knitters group, Tue., 9am
- Sept 7: FREE Bridge group, Tue., 11:30am
- Sept 7: Fall Sports practices begin, Tue., 5/6pm
- Sept 7: Hatha Yoga, Tue., 6pm
- Sept 7: Junior Golf begins, Tue., 6 or 6:30pm
- Sept 9: Senior Games, Second Thurs., 10am
- Sept 11: CPR/First Aid classes, Sat., 8am
- Sept 13: FREE Senior Light Fitness, Mon., 9:30am
- Sept 13: FREE Quilters group, Mon., 12:30pm
- Sept 13: FREE Virtual Zumba, Mon., 5:30pm, [www.zumba.dance](http://www.zumba.dance)
- Sept 15: Last Day for Yoga in the Park, Wed., 6pm
- Sept 18: Touch A Truck, Sat., 10am
- Sept 19: Adult Dodgeball begins, Sun., 2pm
- Sept 20: Sharks Swim Team begins, Mon., 5pm
- Sept 22: Adaptive Paddling begins, Wed., 7pm

## Meeting Dates & Events

- Sept 6: Labor Day, City offices closed; garbage pickup one day late
- Sept 10: Revitalize Cheney, Downtown Cheney
- Sept 13: Planning Commission, 6 pm, Zoom
- Sept 14: City Council, 6 pm, Zoom & Council Chambers
- Sept 16: Historic Preservation Commission, 5:15 pm, Zoom
- Sept 28: City Council, 6 pm, Zoom & Council Chambers